



## PRESS RELEASE

### Okada Manila Dedicates Efforts to Sustainability Through Green Heart Program

**MANILA, 5 August 2024** – Okada Manila, a premier Forbes 5-Star integrated resort in the Philippines, pledges its commitment to sustainability through its environmental, social, and corporate governance (ESG) vision and mission, embodied in the Okada Green Heart program. This initiative highlights the dedication to reducing environmental impact, fostering community well-being, and promoting responsible business practices.

#### Okada Green Heart

"The Okada Green Heart is all about embedding environmentally responsible practices into everything we do. It's a comprehensive sustainability program with a 7-year roadmap based on the 2030 Agenda and the United Nations' Sustainable Development Goals. This ensures our efforts contribute meaningfully to global sustainability targets. We're dedicated to reducing our environmental impact, promoting sustainable development, and making a positive difference in our community and the planet. Our program focuses on six key areas to achieve these goals," said Byron Yip, President and COO of Okada Manila.

#### Waste Management

Through advanced recycling facilities, on-site composting, and eco-friendly packaging, the company's Waste Management system effectively reduces, reuses, and recycles waste.

- ❖ Single-use plastic bottle recycling in compliance with the EPR Law (RA 11898) in partnership with PETValue Philippines.
- ❖ Surplus food rescue with Scholars of Sustenance (SOS) Philippines.
- ❖ Conversion of 162 kg of used soap into 800 new soaps donated to Fresh Hope Inc.



*Minimizing our environmental impact through comprehensive waste management strategies focused on reducing, reusing, and recycling.*

### **Energy Efficiency**

Energy Efficiency is enhanced through innovative technologies and practices.

- ❖ Motion sensors and in-room tablets for automatic adjustment of lighting, heating, ventilation, and air conditioning systems.
- ❖ LPG usage in Batangas Laundry replacing diesel to reduce air pollution.
- ❖ 75% LED lighting usage in retail outlets.

### **Water Conservation**

Water Conservation efforts include graywater recycling systems, high-efficiency fixtures, and a sewage treatment plant that recycles all wastewater for non-potable uses, achieving zero discharge to Manila Bay.

- ❖ Implementation of an ultrafiltration system of the sewage treatment plant for recycling water for the cooling tower.

- ❖ Utilization of reverse-osmosis reject for makeup water in non-potable tanks and cooling towers (such as toilets and urinals).
- ❖ Rain and condensate technology, which collects and treats rainwater for use in The Fountain.

### **Talent and Community**

Okada Manila is committed to investing in team growth through comprehensive health and development programs, educational partnerships, and various corporate social responsibility initiatives.

- ❖ Annual free flu vaccination program benefiting 6,000 team members.
- ❖ Blood donation drive in partnership with the Philippine Blood Center.
- ❖ Pioneering cervical cancer awareness and HPV vaccination program in collaboration with the DOH and Parañaque City Health Office.



*Investing in our people and community through comprehensive training programs on sustainable practices and active community engagement.*



### **Safety, Security, and Welfare**

The Safety, Security, and Welfare pillar prioritizes advanced technologies, robust health programs, and strict compliance with government standards.

- ❖ Leading compliance with occupational safety regulations.
- ❖ Completion of extensive CCTV installations.
- ❖ Winning the 2023 and 2024 Overall Champion title in the 11-IN-1 National Fire Brigade Competition for high-rise hotels, organized by the Safety Organization of the Philippines Inc.



*Promoting Responsible Gaming through comprehensive player support programs and education on responsible gaming practices.*

### **Responsible Gaming**

As an entertainment and gaming destination, Okada Manila ensures Responsible Gaming through player support programs, education, counseling services, and advanced monitoring technology.



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- ❖ Exclusion Program, in compliance with PAGCOR, which offers self-exclusion and family exclusion options.
- ❖ Help Centers providing information and assistance for gambling problems.
- ❖ Guidelines for protecting minors from underage online gambling on Okada Online Casino devices.

To help achieve its ESG goals and objectives, Okada Manila formed strategic partnerships with corporations, civil societies, and government agencies, such as the Philippine Amusement and Gaming Corporation (PAGCOR), Tourism Promotions Board (TPB), the Department of Environment and Natural Resources (DENR), and the City of Parañaque.

Key initiatives include Okada Manila's collaboration with PAGCOR, in which the resort took part in the 1st International Responsible Gambling and Gaming Addiction conference to share innovative prevention and treatment approaches. With the DENR-NCR, Okada Manila conducted a tree planting activity at La Mesa Watershed, where 203 team members planted 300 forest tree seedlings. Additionally, the City of Parañaque's "Bayanihan Cleanup Drive Para sa Kalikasan" saw over a thousand volunteers, including Okada Manila staff, remove 19 tons of trash from the coastal area, demonstrating the power of community service and environmental stewardship.

"We're dedicated to making our operations more sustainable, from energy conservation to responsible sourcing, and these partnerships provide us access to new resources, expertise, and technologies to improve our overall performance within the ESG framework," Yip highlighted.

### **Okada Green Heart's Sustainable Dining**

As part of the Okada Green Heart program, Okada Manila is proud to introduce sustainable dining practices across its signature outlets. Fresh, sustainably sourced produce and ingredients are prioritized, with a focus on locally sourced and organic produce, responsibly sourced seafood, and cruelty-free eggs and meat. Sustainable practices include reducing plastic use, participating in food rescue programs, and upcycling materials to minimize waste.



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“At Okada Manila, guests can enjoy meals, knowing they are prepared with sustainability and responsibility in mind,” he said, affirming the company’s commitment. “What we do today shapes our tomorrow. We aim to make a real difference and inspire others to join us in creating a greener future.”

To learn more about Okada Manila’s comprehensive sustainability initiatives and the Okada Green Heart program, please visit our website at <https://www.tigerresort.com/en/okada-green-heart.html>

### About Okada Manila

Okada Manila, a Forbes 5-star integrated resort in the Philippines, seamlessly blends unmatched hospitality, gaming, and entertainment across 30 breathtaking hectares. Known for its unique service philosophy, Okada Manila combines the warmth of Filipino hospitality with the precision of Japanese excellence, ensuring every guest feels truly special.

Guests can marvel at The Fountain, a world-renowned water choreography masterpiece, or dance the night away at Cove Manila, the world's largest indoor beach club and nightclub, setting the standard for leisure and nightlife. The expansive gaming floor, the largest in the Philippines, features a wide array of table games and electronic gaming machines. Exclusive clubs like Perlas, Maharlika, and the VIP Club offer elite gaming experiences for discerning guests.

For families, PLAY and Thrillscape provide exciting and engaging entertainment options designed to cater to both developmental and recreational needs. The Sole Retreat and the Forbes 5-star-rated The Retreat Spa offer sanctuaries promoting wellness and relaxation. Culinary delights await at over 40 dining venues, and a variety of shopping options ensure convenience and luxury at your fingertips.

Business travelers will find state-of-the-art facilities for meetings, incentives, conferences, and exhibitions (MICE), offering well-appointed spaces equipped with the latest technology. The Okada Manila Entertainment Group (OMEG) brings world-class performances to life, enriching the vibrant entertainment landscape.



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Guests can stay in one of 993 luxurious accommodations, each designed for comfort and sophistication. Digital innovations, including the Okada Online Casino and the Okada Manila App, make it easier than ever to enjoy the offerings.

Okada Manila is the ultimate destination for leisure and entertainment. Visit Okada Manila to explore.

### FOR MORE INFORMATION, PLEASE CONTACT:

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